Rimage Autoprinter Flash Instructions

Symptom:

Rimage Autoprinter does not respond to print jobs sent or buttons pressed.

Solution:
Download the latest Firmware and gemflash utility for you system from the Rimage website. Open each file and unzip the contents on to your local drive C:.

To update flash:
- Click <start> , <Programs> , <Accessories> , <Command Prompt>
- At the C:\> command line, type the following:

    C:\>gemflash.exe (*current firmware name*).bin com1 9600

- Once you've typed the correct command line, press <enter>, the firmware will be programmed into the Rimage system. Once it is at 100%, the Rimage system will automatically reboot. The command prompt will show an inquire failure because of the system reboot. This is OK, as long as it shows programmed 100%. (you may have to change the com# or baud rate number 9600, 38400.. in order to get the firmware to load.)
- At C:\> type "exit" to leave the command prompt program.
- Plug the serial connector back into the printer, restart the PC / power off/on transporter