R I M A G E
Producer II – Flash Autoloader Firmware via GemFlash

Updating Transporter Flash:
This method is best for flashing firmware to a Producer system that has corrupt firmware and will not communicate with Production Server or GemUtil

First, Remove the small round cable from the back of the print that is attached to the system.

To update flash:
- Click <start> , <Programs> , <Accessories> , <Command Prompt>
- At the C:\> command line, type the following:

    C:\>gemflash "firmware".bin com1 9600

*** "firmware" should be the filename of your firmware file

*** the Com # should be changed to the number of the com port the system is connected to.
*** Baud rates my vary, if you get an error with one baud rate, try typing the command with another baud rate: 9600, 38400, or 112500

- Once you've typed the correct command line, press <enter>, the firmware will be programmed into the Rimage system. Once it is at 100%, the Rimage system will automatically reboot. The command prompt will show an inquire failure because of the system reboot. This is OK, as long as it shows programmed 100%.
- At C:\> type "exit" to leave the command prompt program.
- Plug the serial connector back into the printer, restart the PC / power off/on transporter
- You can now start Production Server and continue production with the new firmware.